

Surrey Pickleball Club
2021 Refund Policy



PURPOSE

The purpose of this document is to describe the Fee refund policy of Surrey Pickleball Club (“SPC” or the “Club”) for the Club’s 2021 outdoor playing season. That playing season is expected to be roughly from mid-April through mid-September 2021. The club acknowledges and had formulated this policy to reflect the uncertainties that the COVID-19 situation brings to the Club’s schedule and operations.

DEFINITIONS

Fee – The fee covered under this policy includes the 2021 fee to belong to the club (the membership fee) as well as the 2021 fee to cover the court rental charges (the court charge fee) and together are considered the Fee. Note that the Fee paid will be different depending on whether the member is a renewing member, a new member or a renewing member who renews their membership after the membership renewal date. The Fee is described in the Fees page of the Club’s website:

surreypickleball.com

First Day of Play - the First Day of Play is the earlier of the first date that regular weekly play sessions occur or the date that the Club’s Spring Launch tournament is held.

REFUND POLICY

Any request from a member for a Fee refund must be received by the Club by email sent to the Club’s email address (surreypickleballclub@gmail.com) by the refund cut-off date.

For the outdoor playing year, the club will provide a Fee refund to members who request it according to the following:

Request Timeframe	Refund Amount
Before the First Day of Play*	100% of the Fee paid less \$10
From the First Day of Play until July 31, 2021	50% of the Fee paid
Later than July 31, 2021	No refund

When a refund is provided, the membership will be terminated. Once a membership is terminated, the person is no longer eligible for any Club benefits including but not limited to early registration for events, event cost discounts, equipment discounts, etc.

*Note: If, due to COVID-19 restrictions, the first day of play is delayed significantly beyond the planned first day of play (i.e. May 3, 2021) and, as a result, the City of Surrey reduces the club’s court rental fee, the club will determine whether an adjustment can be made to member court fees. If a member court fee adjustment can be made, it will be reflected as a credit in the members’ fees for 2022.

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